

**Safer Supply and Hep
C Care at South
Riverdale
Community Health
Centre**

July 28, 2022



South Riverdale
COMMUNITY
HEALTH CENTRE

Program Integration

Toronto
Community
Hep C
Program

Safer Opioid
Supply (SOS)



South Riverdale
COMMUNITY
HEALTH CENTRE

Hep C and SOS Care Pathway

- Referrals go both ways
- SOS clients are offered screening for Hep C at program intake and as needed
 - Referred to Hep C team based on results of screening
- Treatment carried out by Hep C team provider or SOS provider
- SOS Wednesday clinic aligned with Hep C Group for better access
- Work collaboratively regarding monitoring, medication course and follow-up
- Clients can be referred or re-referred at any time



Benefits for the Client

- Clients can access both teams using the same drop in model on the same day of the week
- People get the care they need when and how they need it.
 - All services available in one location provided by people who understand the population
- Hep C meds can be dispensed from pharmacy daily with SOS medications
- Access to medical care, social supports, tokens, honorarium, screening/testing and treatment
- On-going/follow-up care from both care teams



Benefits for the Care Teams

- We have a wider net to support our clients
- Integrated model builds provider/worker knowledge = better care for the client
- Generally, Hep C treatment simple for most SOS clients. Support from Hep C team can build capacity for SOS providers and facilitate access to specialist care for more complex clients



Lessons Learned

- Look to programs that successfully serve your client population. How are they structured? Can you offer a similar model?
- When collaborating with other programs, create flexible clinic structures to improve access for clients
- Collaborate with programs that operate from the same care philosophy; this benefits the client
 - Integrated drug user health
- Groups and social connection are important!
- SOS providers are ideally situated to provide Hep C care

