

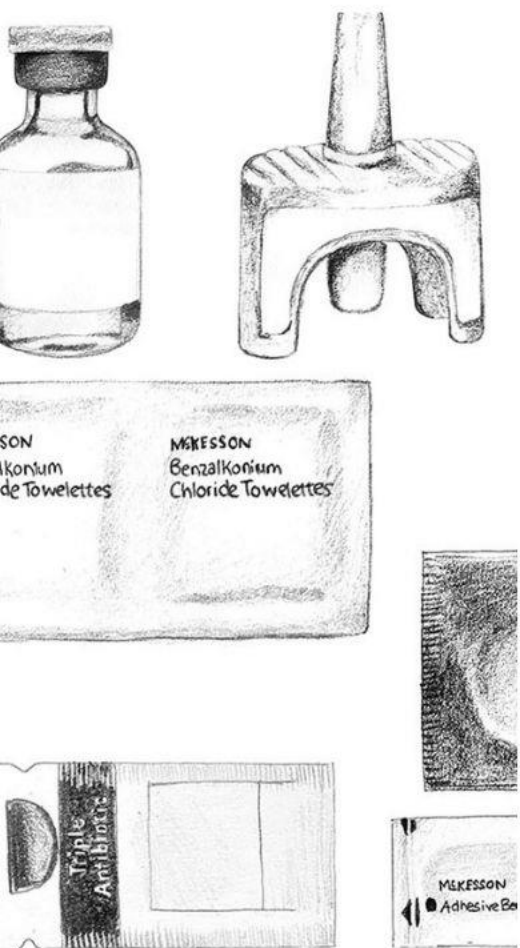


SAFER OPIOID SUPPLY AT SOUTH RIVERDALE CHC



In June 2021, SUAP provided an opportunity to amend our existing funding. Looking at existing gaps and services identified by what is now the SOS 955 Fixed Site team, a decision was made to create a mobile SOS team that further serviced the geographic area east of South Riverdale CHC given the lack of addictions services. The SOS 955 Fixed Site team began operating in June 2020. The gaps identified in the interdisciplinary team were Trauma Based Social Workers, a Program Support Worker, and a pharmacy consultation support given the on-going challenges with pharmacies and medication formulary options. One main trend the 955 Fixed Site team had identified is once clients stabilized on their SOS, histories of complex trauma tended to surface and there were significant challenges in finding appropriate services for this need. Those with lived and living experience is something our team values from staffing compliment to our Patient Advisory Boards.

WHY MOBILE?



- In March of 2022 South Riverdale CHC SOS Mobile Program started
- Noticeable gap of addictions services available in the east end
- How to best serve a different community of substance users than downtown services are tailored towards
- Amendment approved in December 2021 and SRCHC began hiring mobile team in February 2022
- Aiming to serve clients east of the centers main location at 955 Queen St E, the mobile team operates a clinic at 1245 Danforth Ave, and at multiple outreach locations
- This includes working with existing resources in the east end, and general street outreach as we continue to grow the program.

MOBILE TEAM STAFFING MODEL

The team is comprised of two registered nurses, a nurse practitioner, two community health workers, two trauma social workers, a program support worker, and an administrative support. We presently remain recruiting for 1 NP, 1 Trauma Social Worker, 1 CHW and an additional SOS Admin Support.

TRAUMA SOCIAL WORKERS

- sos drop-in group
- seeking safety group
- connections made at outreach
- importance of flexibility and relationship building
- coverage for fixed site teams

PROGRAM SUPPORT WORKER

- advisory board for DEC SOS
- drop-in group support
- seeking safety group support
- cooking group support
- special event planning



COMMUNITY PARTNERSHIPS

MOBILE CLINICS



Agincourt Community Services Association, South Drop-in Centre

- 202 Markham Road, Scarborough



New Hope Salvation Army Men's Shelter

- 29 Lesile Street



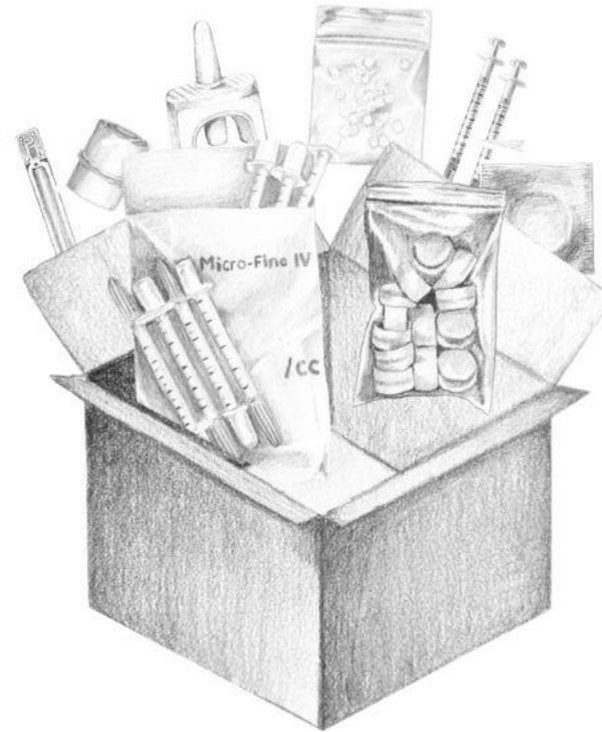
Scarborough Centre for Healthy Communities

- 629 Markham Road, Scarborough



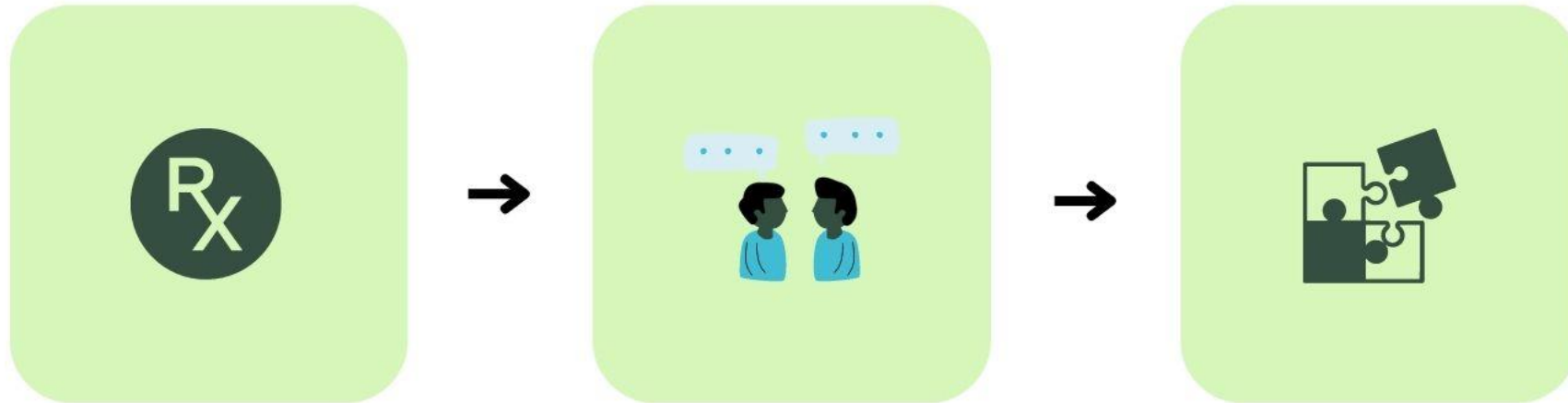
Homes First Delta Shelter Hotel

- 2035 Kennedy Drive



PHARMACY CONSULT PARTNERSHIP

- Trouble shooting issues with pharmacy
- Liaison with pharmacy partnerships
- Pharmacology questions
- General communication advice



CONTINUING BARRIERS

- Lower retention of clients who are at risk of incarceration, or struggling with long-standing trauma and mental health issues.
- Limited access to psychiatric services and mental health counselling. As a result, we created the MSW Trauma Counselor positions however are limited to only 2 staff in this discipline presently.
- Limited ODB formulary coverage.
- Limited capacity for enrollment in the program due to hiring challenges.
- Limited options for housing at this time; many of our clients are currently homeless.
- Limited options for social engagement through volunteering, drop-ins, and food programs, during COVID. Access remains limited as programs have not returned to full capacity.
- Difficult to conduct follow-up with clients who lack access to transportation, phones or the internet.

SUCCESSSES & PARTICIPANT FEEDBACK

Clients report:

- 88% of clients reported a reduction in fentanyl use
- Significant reduction in injecting and transitioning to oral consumption.
- Significant reduction in illegal activities. More choice in type of work
- Better relationships with non-judgement care providers.
- Fewer barriers to accessing appropriate care.
- " I feel more stabilized medically and mentally, instead of constantly having to be sick and having to run out boost things or get money because I am in withdrawal. My withdrawal is managed and I always have a buffer. I really appreciate it because it helps with my mental and lifestyle stability"
- "Safer supply has saved me from going back to street supply and has preventing me from going under (overdosing) and I am still able to work. Has not used any fent or heroin in the last 3 months"
- "Daily stress levels have gone way down because of SOS. Not committing crimes so risk of incarceration is gone. Eating properly now"

SOS MOBILE STATS

APRIL 1 2022-SEPTEMBER 30 2022



- Currently serving 23 clients
- 200 non SOS clients were served through outreach which included providing harm reduction supplies and education, referrals, meal support, crisis and counselling support and acute primary care
- 15 drop in style group sessions occurred alternating arts activity based programming and psycho education
- 1 social outing occurred to the Ripley's Aquarium
- 9 sessions plus completion ceremony for Indigenous female identified clients for the Regalia Program "The Northern Feathers"
- Total number of direct encounters 713 and indirect encounters 427 for SOS Mobile Team
- 152 encounter for informal counselling and 16 crisis counselling encounters